



## City of Garden Ridge

9400 Municipal Parkway  
Garden Ridge, Texas 78266-2600  
(210) 651-6632  
Fax (210) 651-9638

### AGENDA CITY WATER COMMISSION MEETING

Tuesday, July 28, 2015 at 6:00 P.M.

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The Garden Ridge City Water Commission will meet in a regular session on Tuesday, July 28, 2015 at 6:00 p.m. in the City Council Chambers, City Hall, 9400 Municipal Parkway, Garden Ridge, Texas. This meeting is open meeting, open to the public, subject to the Open Meetings Law of the State of Texas, and as required by law, notice is hereby posted on Friday, July 23, 2015 before 5:00 p.m., providing time, place, date and agenda thereof. The meeting facility is wheelchair accessible and accessible parking spaces are available. Requests for accommodations or interpretive services must be made 48 hours in advance of this meeting.

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1. Call to Order
2. Roll Call
3. Citizen's Participation – 3 minute limit per citizen

**Rules for Citizen's Participation:**

The Water Commission welcomes citizen participation and comments at all of their Commission Meetings. As a courtesy to your fellow citizens and out of respect to our appointed officials, we must request that if you wish to speak, that you please follow these guidelines.

- a. Direct your comments to the entire Commission, not to an individual member, nor to the audience.
- b. Show the Water Commission the same respect and courtesy that you would like to be shown.
- c. Limit remarks to three (3) minutes per citizen during Item 3.
- d. Citizen comments may be deferred to a specific Business Item set forth in Section 5, below, if such comments pertain to such Business Item.

*NOTE: The Texas Open Meetings Act permits a member of the public or a member of the governmental body to raise a subject that has not been included in the notice for the meeting. However, any discussion of the subject **must be limited** to a proposal to place the subject on the agenda for a future meeting and any response to a question posed to the Commission is limited to either a statement of specific factual information or a recitation of existing policy.*  
TEX. GOV'T CODE § 551.042.

4. Approval of Minutes
  - a. June 23, 2015 Regular Water Commission Meeting
5. Business Items

The City Water Commission may discuss, consider and/or take possible action on recommendation to the City Council on the following:

- a. Request for water bill adjustment from Gregory Czerniak, 9419 Gardenia Bend, seeking relief on March 23, 2015 – April 23, 2015 water bill due to billing for 278,000 gallons and asking said bill be adjusted based on prior usage
  - b. Update on a water bill adjustment request from Kevin Vaille, 8830 Cherokee Path, seeking relief on May 22, 2015 to June 23, 2015 water bill due to water leak
  - c. Hold a discussion and possible action regarding a proposed water rate increase of \$10.00 per month to the base water rate.
6. Update on actions taken by the City Council in previous City Council Meetings
  7. Water Manager Monthly Activity Report
    - a. Water pumping/usage from city wells
    - b. Water system infrastructure maintenance, repairs and/or projects
    - c. Static levels, drawdown levels and flow rates on the Trinity Well
    - d. Water and/or Drought Management
  8. Adjourn

#### **AGENDA NOTICES:**

##### **Decorum Required:**

Any disruptive behavior, including shouting or derogatory statements or comments may be ruled out of order by the Presiding Officer. Continuation of this type of behavior could result in a request by the Presiding Officer that the individual leave the meeting, and if refused, an order of removal.

##### **Action by Commission Authorized:**

The Commission may vote and/or act upon any item within this Agenda. The Commission reserves the right to retire into executive session concerning any of the items listed on this Agenda, pursuant to and in accordance with Texas Government Code Section 551.071, to seek the advice of its attorney about pending or contemplated litigation, settlement offer or on a matter in which the duty of the attorney to the governmental body under the Texas Disciplinary Rules of Professional Conduct of the State Bar of Texas conflict with the Open Meetings Act and may invoke this right where the City Attorney, the Mayor or a majority of the Governing Body deems an executive session is necessary to allow privileged consultation between the City Attorney and the governing body, if considered necessary and legally justified under the Open Meetings Act. The City Attorney may appear in person, or appear in executive session by conference call in accordance with applicable state law.

##### **Executive Sessions Authorized:**

This agenda has been reviewed and approved by the City's legal counsel and the presence of any subject in any Executive Session portion of the agenda constitutes a written interpretation of Texas Government Code Chapter 551 by legal counsel for the governmental body and constitutes an opinion

by the attorney that the items discussed therein may be legally discussed in the closed portion of the meeting considering available opinions of a court of record and opinions of the Texas Attorney General known to the attorney. This provision has been added to this agenda with the intent to meet all elements necessary to satisfy Texas Government Code Chapter 551.144(c) and the meeting is conducted by all participants in reliance on this opinion.

**Attendance By Other Elected or Appointed Officials:**

It is anticipated that members of other city board, commissions and/or committees may attend the meeting in numbers that may constitute a quorum of the other city boards, commissions and/or committees. Notice is hereby given that the meeting, to the extent required by law, is also noticed as a meeting of the other boards, commissions and/or committees of the City, whose members may be in attendance. The members of the boards, commissions and/or committees may participate in discussions on the same items listed on the agenda, which occur at the meeting, but no action will be taken by such in attendance unless such item and action is specifically provided for on an agenda for that board, commission or committee subject to the Texas Open Meetings Act.

  
Shelley Goodwin, TRMC  
City Secretary

This is to certify that I, Shelley Goodwin, posted this Agenda at 4:30 p.m. on July 23, 2015 on the bulletin board located at the entrance to the Garden Ridge City Hall, 9400 Municipal Parkway, Garden Ridge, Texas.

  
Shelley Goodwin, TRMC  
City Secretary



# City of Garden Ridge

9400 Municipal Parkway  
Garden Ridge, Texas 78266-2600  
(210) 651-6632  
Fax (210) 651-9638

## MINUTES OF CITY WATER COMMISSION REGULAR MEETING June 23, 2015

### **Members Present:**

Chairman Jim Bower  
Commissioner Andre Bullard  
Commissioner David Heier  
Commissioner Richard Holloway  
Mayor Nadine Knaus, ex-officio

### **Member Absent:**

Commissioner Ray Pitzen  
Commissioner Pat Ramirez

### **City Staff Present:**

Nancy Cain, City Administrator  
Royce Goddard, Water Department Manager  
Shelley Goodwin, City Secretary

### **1. Call to Order**

With a quorum of the City Water Commission present, Chairman Bower called the regular meeting of the Garden Ridge City Water Commission to order at 6:00 p.m. on Tuesday, June 23, 2015 in the City Council Chambers of the Garden Ridge City Hall, 9400 Municipal Parkway, Garden Ridge, Texas 78266.

### **2. Citizen's Participation – 3 minute limit per citizen**

No one signed up to speak.

### **3. Approval of Minutes**

#### **a) April 28, 2015 Regular Water Commission Meeting**

**Motion:** A motion was made by Commissioner Heier, seconded by Commissioner Holloway, to approve the minutes of April 28, 2015 Regular Water Commission Meeting. The Water Commission voted three (3) for and none (0) opposed. The motion passed unanimously.

### **4. Business Items**

**The City Water Commission may discuss, consider and/or take possible action on recommendation to the City Council on the following:**

**a. Request for water bill adjustment from Kevin Vaille, 8830 Cherokee Path, seeking relief on April 23, 2015 to May 22, 2015 water bill due to water leak**

Kevin Vaille, 8830 Cherokee Path, reported he was notified by a City employee regarding a high meter reading and a possible leak. He stated he immediately hired a plumber and a leak was discovered at the connection of the water supply into the house. He stated the leak created a bill for 97,000 gallons at a cost of \$672.34 and normally his bill is \$23.55 per month. He also stated he received a reduction of the \$672.34 to \$336.17, but is requesting a variance to be reduced to his normal bill of \$23.55 for April and May.

The Water Commission agreed by consensus to consider the April bill at this time and the May bill could be considered at the next meeting after the bills come out.

**Motion:** A motion was made by Commissioner Holloway, seconded by Commissioner Bullard, to recommend to the City Council approval of the request for water bill adjustment from Kevin Vaille, 8830 Cherokee Path, for relief on April 23, 2015 to the amount of \$23.55. The Water Commission voted two (2) for and one (1) opposed (Heier). The motion passed.

**Motion:** A motion was made by Commissioner Heier to recommend to the City Council approval of the request for water bill adjustment from Kevin Vaille, 8830 Cherokee Path, for relief on April 23, 2015 in the amount that he has already been given by the Water Manager. There was no need for this motion since the previous motion had already passed.

**b. Request for water bill adjustment from Gregory Czerniak, 9419 Gardenia Bend, seeking relief on March 23, 2015 – April 23, 2015 water bill due to billing for 278,000 gallons and asking said bill be adjusted based on prior usage**

Nancy Cain, City Administrator, stated that Mr. Czerniak has requested his item be pulled until July.

**c. Review and discussion on a request from Daniel J. Post, 22016 Deer Canyon, regarding Ordinance 54, Section 6.03 and 7.01 as they concern utility billing processes**

Daniel Post, 22016 Deer Canyon, stated he feels Ordinance 54, Section 6.03 and 7.01 states that utility bills are to be mailed as near the first day of the month following the meter reading as possible. He said the City is mailing the bills out before the first of the month and if the specified reading date in the Ordinance falls on a Holiday or weekend then they are being read early, which means that the due dates for your payments are not being followed correctly.

The Water Commission discussed Ordinance 54 regarding the utility billing process.

Jim Bower, Water Commissioner Chair, read Tx Adm. Code Title 30, Park 1 Subsection E regarding utility billing process and stated that is what the Ordinance is based on.

Cynthia Trevino, City Attorney, explained that the City of Garden Ridge is a General Law Type A City, which is how they are governed. She also stated Ordinance 54 is written in old language which can be confusing, but the City of Garden Ridge is following Ordinance 54 and Tx Adm. Code.

The Water Commission agreed by consensus to ask the City Council to direct that Ordinance 54 should be rewritten to be clearer.

**6. Update on actions taken by the City Council in previous City Council Meetings**

Nancy Cain, City Administrator stated at the City Council meeting held on June 2, 2015 the City Council received a Trinity Well #2 update and is in the process of issuing debt for Trinity Well #2 and #3.

**7. Water Manager Monthly Activity Report**

**a) Water pumping/usage from city wells**

Royce Goddard, Water Manager reviewed the monthly water pumping/usage from the city wells and discussed the water system operations (see attached report).

Royce Goddard, Water Manager reported 4.28 acre feet from the Edwards Aquifer and 50.31 acre ft. from the Trinity have been pumped. He stated the average daily usage is 10,611.650 gallons.

**b) Water system infrastructure maintenance, repairs and/or projects**

Nothing to report at this time

**c) Static levels, drawdown levels and flow rates on the Trinity Well**

Water Manager Director Royce Goddard reported that the Edwards static level was at 59.9 feet and the Trinity static level was at 205.2.

**d) Water and/or Drought Management**

The City of Garden Ridge is currently at Stage 1 Watering Restrictions

**8. Adjourn**

Motion to adjourn was made by Chairman Heier and seconded by Commissioner Bullard. The motion passed unanimously and the meeting adjourned at 6:52 p.m.

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Jim Bower, Chair

ATTEST:

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Shelley Goodwin, TRMC  
City Secretary

## City Administrator

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**From:** Gregory Czerniak <gczerniak@verizon.net>  
**Sent:** Friday, June 19, 2015 9:34 PM  
**To:** City Administrator  
**Cc:** Marie-Noelle Czerniak; gczerniak@verizon.net  
**Subject:** Czerniak - Water Commission Meeting (9419 Gardenia Bend Dr)

Ms. Cain,

Thank you for taking the time to meet with me this afternoon. As discussed today, we have a family vacation booked from June 20-28 at Walt Disney World with my parents and my brothers family therefore changing dates at this time would be quite costly.

I would like to respectfully request that my case before the Garden Ridge Water Commission be moved from the June to the July agenda so that I may elaborate and discuss the water bill situation we incurred at 9419 Gardenia Bend.

Please extend my apologies to the Water Commission and thank you for the consideration.

Very Respectively,

Gregory P. Czerniak  
(210) 441-0718

## BULLET BACKGROUND PAPER

ON

APRIL 2015 WATER BILL FOR 9419 GARDENIA BEND DRIVE, GARDEN RIDGE, TX

Gregory P. & Marie-Noelle Czerniak – Home Owners

### PURPOSE

To seek relief for our 30 April 2015 water usage bill which indicated we used 278,000 gallons of water between 23 March 2015 and 23 April 2015. Excluding the April 2015 statement, our household has averaged approximately 20,000 gallons a month usage over the past 13 months of occupying the home. We do not feel the April 2015 reading of 278,000 gallons is legitimate and are petitioning the Water Department, Water Commission and City Council with a much more realistic amount based off of prior usage.

### ISSUE

- On 24 April 2015, we received a written notice at our door from the City of Garden Ridge Water Department, indicating that a “small leak in sprinkler system” had been found, and the “system (was) turned off to isolate leak”. The notice also stated that our water bill showed “very high usage” and instructed us to call the Water Department. When we did, we were told that our usage was said to be upwards of 200,000 gallons. The clerk on the phone seemed perplexed and surprised by the amount.

### BACKGROUND

- We closed on our home at 9419 Gardenia Bend Drive on 11 April 2014, at which time (the same day) we transferred water service into our name. In the 13 months since moving in, our monthly water usage has ranged from 5,000 gallons (Nov 2014 and Jan 2015) to a high of 57,000 gallons (Sept 2014). Excluding the April 2015 statement, our household has averaged approximately 20,000 gallons a month usage over the past 13 months of occupying the home (April 2014 – May 2015).

- In September/October 2015, construction work began on an addition to our home. At this time, trees were removed and preparation began for the foundation. Since the ground was to be excavated, the sprinkler system was shut off, but only at the wall unit, and would not be turned on again until all construction was complete and repairs had been made to the existing sprinkler system post construction (March 2015 timeframe). In reality, the sprinkler system remained on throughout the construction and through the winter months -- only the wall unit was turned off. Despite the system being on this entire time, there was no sign of excessive water usage from October 2014 thru March 2015.

- During excavation of the construction site, lines for the existing sprinkler were cut and capped. A second excavation site on the opposite side of the house was also excavated for a basketball court. Here too, lines were cut, however, they were not noticed and were not capped. Lines were eventually located and capped as discussed below.

- During the construction, power had to be cut for an extended period to our pool's pump system, resulting in the eventual need to completely drain, power wash, and refill our pool. It took four days of running the garden hose on full to fill the 25,000 gallon pool. We did this refilling around Thanksgiving 2014, which is largely reflected on our December 2014 bill amounting in 22,000 gallons.

- In mid-January, post construction, we hired Mr. Felix Martinez to clean up debris, move dirt and repair landscaping. Mr. Martinez spent over a month preparing the area to the point where he only needed to lay sod. At this point, we had him stop in order to bring in an irrigation specialist.

- On 4 March 2015, Mr. Anthony Kotara, of Landscape of Texas, came out to assess, repair and test the sprinkler system. He reworked several zones around the addition and the basketball court and then tested the system to ensure it was working properly. He was paid by check (#2535) in the amount of \$1500 for his service.

-- When I arrived home from work, the evening of 4 March 2015, I wanted to check the system for myself. I turned my system on and set each zone to run several minutes to allow time for inspection. At this point I noticed water emerging from underneath the basketball court (zone 4). I immediately shut the system down and called Mr. Kotara to report the problem.

- On 6 March 2015, Mr. Kotara returned with his crew to excavate around the basketball court. They located several cut lines and capped them to resolve the leak. Mr. Kotara was paid \$300 cash for the service call.

- On 25 March 2015, I requested Mr. Kotara return to add a couple of sprinkler heads for better coverage of newly planted bushes along our back fence. Mr. Kotara was paid by check (#2541) in the amount of \$300.

- During the month of March, I operated my sprinkler system in accordance with the irrigation rules established by the City of Garden Ridge. I immediately stopped using the irrigation system once notified of the excessive water usage on 24 April 2015.

- Seeking clarification, I immediately contacted the City and spoke with Mr. Royce who suggested that we monitor our water usage, test flow rates and look for leaks.

-- Per Mr. Royce's advice, I began monitoring and documenting my water usage for the next several days. This monitoring showed that we were well within tolerance for water usage for the next several days, with the counter advancing no more than 40-50 per day. Shortly thereafter, the City removed the old water meter and installed a new water meter.

- Simultaneously, we also requested Mr. Kotara (irrigation expert) and Mr. Jason Edwards of DK Edwards Construction (General Contractor for our construction project, and owner of Green Plumbing) to perform assessments of the issue.

-- Mr. Kotara and Mr. Edwards both determined that there was no major leak on the property and that the usage reported had to be from equipment malfunction or a faulty/erroneous reading. The professional opinion of both of these individuals is that there is no evidence to account for that much water usage.

- As a further precaution, on 18 May 2015, at our request, Mr. Kotara installed a valve, referred to as a hockey puck, which only allows my sprinkler system to turn on for the hours of the day we are able to water during stage 2. Now, the sprinkler system will not have water or operate outside of those programmed windows. Installation of the control valve was paid for by check (#2561) in the amount of \$175.

## DISCUSSION

- Regarding the water department's procedure when a home is sold in Garden Ridge: we signed up for water service the day we closed on the property, so there was no interruption in service. After the transition of ownership, was the meter read by remote or was the lid physically removed and the numbers read?

- How often are the sending units calibrated and checked on the meters and with the computer and software?

- Our meter was the old brass type. What was the result of the serviceability check on the meter and sending unit?

- Approximately June 2014, we had our backflow preventer valve installed by one of the City "authorized" installers. It is my understanding that the contractor from the approved list of installers was unable to shut off the water and called the City. My neighbor reported to me that when the City showed up, the water valve was broken during the attempt to shut it off and water was running down the street for some time. Could this possibly be part of the missing water?

- The sprinkler system remained on throughout the construction and through the winter months -- only the wall unit was turned off. Despite the system being on this entire time, there was no sign of excessive water usage from October 2014 thru March 2015. Why would the "leak" not have been ongoing from the start of construction (particularly from the excavation phase)?

- Another neighbor (at the corner of Mt Laurel and Gardenia Bend Drive) has also recently reported a bill in excess of 70,000 gallons, the accuracy of which he questions. They do not own a pool (which might require filling) and they use a soaker hose irrigation system.

- Finally, recent heavy rains over the past several weeks have showed us where on the property we have some evidence of pooling. Water pooled, particularly on the uphill side yard of our house, for a period during and following the downpours. This would seem to indicate that a leak

of the magnitude that is alleged by the 278,000 gallons usage would certainly leave some evidence along the way.

## SUMMARY

I believe that our contractor and irrigation specialist have done their due diligence during all phases of construction. I also believe that we, as home owners, have done our due diligence in hiring a qualified irrigation company to repair, replace and test the sprinkler system. The sprinkler system valve had been on the entire time of construction (only the wall unit was off) and there was no sign of excessive water usage from October 2014 thru March 2015. It took us 4 days of the hose running on full to fill our pool with 25,000 gallons of water. It defies reason to believe that 278,000 gallons of water was consumed during the span of 4 weeks of watering sessions and a handful of test sessions. Some other explanation for the water usage report must exist. The highest usage months according to our water bills/statement (with the exception of the April statement) directly correlate to the hottest and driest months (August/September) and still don't come close to reaching the levels of consumption alleged by the April 2015 statement. We respectfully request you review the documentation submitted along with our water usage history over the past year that we have lived here, and make a recommendation as to an appropriate water bill balance, given all the facts outlined in the Background section above.



Date: 05/14/15

To Whom It May Concern,  
REF: LEAK REPAIR and Master Valve Installation  
Address: 9419 Gardenia Bend Dr.  
Date of Service: 05/8/15

Our company was called to repair an irrigation leak at the above mentioned address and date. The technician installed a master valve. The homeowner received an abnormally high water bill due to high water usage. This repair should take care of this issue. If you have any questions in this matter please feel free to contact our office.

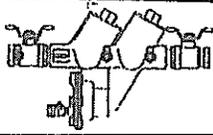
Thank You,  
Jeff Smith – Lic# LI0009514  
Director of Irrigation  
210-659-4736  
Landscape of Texas  
PO BOX 457  
Schertz Tx. 78154

Irrigation in Texas is regulated by the Texas Commission on Environmental Quality  
(TCEQ) (MC-178) P.O. Box 13087 Austin, Tx 78711-3087  
TCEQ's Website is [www.tceq.state.tx.us](http://www.tceq.state.tx.us)

# STATEMENT

## Ron Renouf Quality Services

Licensed Irrigator #1285  
 3023 Nantucket  
 San Antonio, Texas 78230-3425  
 (210) 696-1411



No.

DATE:  
 3/11/14

TO:  
 9419 GARDINIA BEND

AMOUNT REMITTED  
 \$500.00

DETACH AND MAIL WITH YOUR REMITTANCE. YOUR CANCELLED CHECK IS YOUR RECEIPT.

| DATE                                                                        | DESCRIPTION                                                                             | CHARGES                                                                                                                                                                                                                                      | CREDITS | BALANCE |
|-----------------------------------------------------------------------------|-----------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------|---------|
|                                                                             |                                                                                         | PREVIOUS BALANCE ▶                                                                                                                                                                                                                           |         |         |
|                                                                             | INSTALL RP<br>TYPE BACKFLOW<br>PREVENTION ASSY.<br>ON IRRIGATION.<br>PARTS, TAX & LABOR |                                                                                                                                                                                                                                              |         | 500.00  |
|                                                                             | THANK YOU                                                                               |                                                                                                                                                                                                                                              |         |         |
| INSTALLED/SERVED BY<br>QUALITY SPRINKLERS<br>696-1411<br>STATE LICENSE 1285 |                                                                                         | IRRIGATION IN TEXAS IS REGULATED BY THE TEXAS<br>COMMISSION ON ENVIRONMENTAL QUALITY<br>(TCEQ) (MC-178), P.O. BOX 13087<br>AUSTIN, TEXAS 78711-3087<br>TCEQ's Web Site is:<br><a href="http://www.tceq.state.tx.us">www.tceq.state.tx.us</a> |         |         |

STATEMENT

Thank You

Account Number - 20-4639-02 CZERNIAK, GREGORY/MARIE Service Address: 9419 GARDENIA BEND DRIV

Service: 010 RI WATER - RES INSIDE Meter: 54621702

| Month               | Date       | Read     |         | Total Consumption | Demand |             | Reading |           | Occupant |
|---------------------|------------|----------|---------|-------------------|--------|-------------|---------|-----------|----------|
|                     |            | Previous | Current |                   | Read   | Consumption | Flag    | Source    |          |
| Year : 2015 Total 4 |            |          |         |                   |        |             |         |           |          |
| Apr                 | 04/23/2015 | 5261     | 5539    | 278               |        |             | Regular | Hand Held | 02       |
| Mar                 | 03/23/2015 | 5245     | 5261    | 16                |        |             | Regular | Hand Held | 02       |
| Feb                 | 02/20/2015 | 5237     | 5245    | 8                 |        |             | Regular | Hand Held | 02       |
| Jan                 | 01/23/2015 | 5232     | 5237    | 5                 |        |             | Regular | Hand Held | 02       |
| Year : 2014 Total 9 |            |          |         |                   |        |             |         |           |          |
| Dec                 | 12/19/2014 | 5210     | 5232    | 22                |        |             | Regular | Hand Held | 02       |
| Nov                 | 11/20/2014 | 5205     | 5210    | 5                 |        |             | Regular | Hand Held | 02       |
| Oct                 | 10/23/2014 | 5194     | 5205    | 11                |        |             | Regular | Hand Held | 02       |
| Sep                 | 09/23/2014 | 5137     | 5194    | 57                |        |             | Regular | Hand Held | 02       |
| Aug                 | 08/22/2014 | 5089     | 5137    | 48                |        |             | Regular | Hand Held | 02       |
| Jul                 | 07/23/2014 | 5082     | 5089    | 7                 |        |             | Regular | Hand Held | 02       |
| Jun                 | 06/23/2014 | 5066     | 5082    | 16                |        |             | Regular | Hand Held | 02       |
| May                 | 05/22/2014 | 5014     | 5066    | 52                |        |             | Regular | Hand Held | 02       |
| Apr                 | 04/23/2014 | 5006     | 5014    | 8                 |        |             | Regular | Hand Held | 02       |
|                     |            |          |         | Avg 41            |        |             |         |           |          |

DT TIME Reob

5/1 2010 5543/88 — 38

5/2 2010 5544/26 —

5/3 2025 5544/75 — 49



Account Number: 20-4639-02  Address: 9419 GARDENIA BEND DRIV

Zone: 01  Name: CZERNIAK, GREGORY/MARIE

General | Metered | Non-Metered | Financial | Information | Comments | History | Consumption History | Service Orders | Devices

Services: 010 RI WATER - RES INSIDE - 78216088  Period:  Thru: 99/9999

Grid  Graph

Year:

| Month                | Date       | Read     |         | Total Consumption | Demand |             | Reading |           | Occupant |
|----------------------|------------|----------|---------|-------------------|--------|-------------|---------|-----------|----------|
|                      |            | Previous | Current |                   | Read   | Consumption | Flag    | Source    |          |
| - Year: 2015 Total 5 |            |          |         |                   |        |             |         |           |          |
| May                  | 05/22/2015 | 0        | 9       | 15                |        |             | Regular | Hand Held | 02       |
| Apr                  | 04/23/2015 | 5261     | 5539    | 278               |        |             | Regular | Hand Held | 02       |
| Mar                  | 03/23/2015 | 5245     | 5261    | 16                |        |             | Regular | Hand Held | 02       |
| Feb                  | 02/20/2015 | 5237     | 5245    | 8                 |        |             | Regular | Hand Held | 02       |
| Jan                  | 01/23/2015 | 5232     | 5237    | 5                 |        |             | Regular | Hand Held | 02       |
| - Year: 2014 Total 9 |            |          |         |                   |        |             |         |           |          |
| Dec                  | 12/19/2014 | 5210     | 5232    | 22                |        |             | Regular | Hand Held | 02       |
| Nov                  | 11/20/2014 | 5205     | 5210    | 5                 |        |             | Regular | Hand Held | 02       |
| Oct                  | 10/23/2014 | 5194     | 5205    | 11                |        |             | Regular | Hand Held | 02       |
| Sep                  | 09/23/2014 | 5137     | 5194    | 57                |        |             | Regular | Hand Held | 02       |
|                      |            |          |         | Avg 39            |        |             |         |           |          |

Edit This Record

View water



CRRT R016  
 GREGORY/MARIE CZERNIAK  
 9419 GARDENIA BEND DR  
 GARDEN RIDGE TX 78266-2523

20-4639-02      05/31/2015      04/23/15      05/22/15      29      06/15/2015

|                       |      |          |                       |       |
|-----------------------|------|----------|-----------------------|-------|
| <i>OLD METER</i> 5539 | 5545 | 05/05/15 | 54621702 METER CHANGE |       |
| <i>NEW METER</i> 0    | 9000 | 15000    | RI WATER              | 36.50 |
|                       |      |          | TR1 GARBAGE           | 24.56 |
|                       |      |          | EAA EAA FEE           | 2.67  |
|                       |      |          | TAX                   | 2.03  |

WATERING ALLOWED ANY DAY FROM  
 12AM-10AM & 8PM-12AM SEE GRAPEVINE OR  
 CITY WEBSITE WWW.CI.GARDEN-RIDGE.TX.US  
 FOR MEETINGS & EVENTS  
 NON-EMERGENCY/AFTER HOURS/LOST&FOUND  
 PETS CALL 651-6831

PAST DUE AMOUNT      3,371.78

9419 GARDENIA BEND DRIV

**\$3,780.92    \$3,437.54**



06/15/15 20-4639-02

**\$3,780.92    \$3,437.54**



CRRT R016  
 GREGORY/MARIE CZERNIAK  
 9419 GARDENIA BEND DR  
 GARDEN RIDGE TX 78266-2523

9419 GARDENIA BEND DRIV



Account Number   Address

Zone   Name

General | Metered | Non-Metered | Financial | Information | Comments | History | Consumption History | Service Orders | Devices

| Occupant | Number | Action          | Status   | Job Code | Job Date   | Comp Date  |   |
|----------|--------|-----------------|----------|----------|------------|------------|---|
| 99       | 005499 | Meter Swap      | Complete | SWAP     | 05/05/2015 | 05/05/2015 | 0 |
| 02       | 004742 | Connect         | Complete | ON       | 04/11/2014 | 04/11/2014 | 0 |
| 01       | 004728 | Disconnect      | Complete | OFF      | 04/11/2014 | 04/11/2014 | 0 |
| 00-01    | 001338 | Occupant Change | Complete | OCC      | 02/17/2005 | 02/17/2005 | 0 |
| 00       | 001334 | Disconnect      | Void     | OFF      | 02/17/2005 |            |   |
| 00       | 000301 | Connect         | Complete | ON       | 02/17/2004 | 02/17/2004 | 0 |



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## Water Manager

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**From:** The Vaille Family <vailles@satx.rr.com>  
**Sent:** Saturday, July 11, 2015 8:10 PM  
**To:** Water Manager  
**Subject:** Water Bill Correction

Royce,

Thanks for guiding us through the water bill correction process following the leak at our home at 8830 Cherokee Path during the April-May billing period. We are very satisfied with the decisions of the Water Commission and City Council. Even though the water leak did cross into the May-June billing period as well, and did increase our bill above what it normally would have been, we are not going follow-up with the Water Commission and City Council to seek a reduction in that bill.

Thanks again.

Kevin and Nancy Vaille